

# California Lutheran

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## UNIVERSITY

November 6, 2017

It is a tremendous honor to pen this letter of recommendation following my personal experience hosting and attending the *Initiating a Coaching Culture within your Organization* workshop facilitated by Grace Keohohou Hao & Catherine Kort of the Coach Excellence School. There are no higher marks I can share!

The Center for Nonprofit Leadership provides capacity building and leadership development for the nonprofit sector serving Ventura County. We work with many talented experts who all excel in “helping nonprofit leaders do better at doing good”. From our initial conversation, through preparing for the session, to the excellent execution of the workshop itself, Grace was a joy to work with. Not only did she care deeply about making the time valuable to our attendees, she went above and beyond to adapt to the unique needs and realities of the audience. Throughout the planning process, Grace was exceedingly prompt in all aspects of logistics and coordination, a consummate professional and trusted partner. Every detail required for a successful engagement was eagerly thought through and prepared for.

The day-of the event, Grace not only arrived early to greet our attendees, it was like she had known us forever. That special rapport allowed our constituents to achieve trust and candor in a very short period of time, freeing us all to absorb Grace’s engaging skills and expertise. Course content was a valuable blend of theory and practical tools, techniques and role play. The session was fun, high energy and the evaluations were stellar. The only negative feedback we received was not having more time!

As busy professionals with many demands on our time, it is often easy to make excuses of why there is not enough time and resources to sharpen our coaching and leadership skills. Grace is able to cut through those barriers and inspire leaders to be our best versions of ourselves through the art and technique of coaching.

Enjoy this time with Grace. I hope you find it as powerful and valuable as we all did.

Should you have any questions or need any additional information, please do not hesitate to let me know.

Sincerely,



Dena Jenson, Director  
California Lutheran University  
Center for Nonprofit Leadership